

# ARKETIQUE Solid Surface

Phone 1800 02 00 02

## Care and Maintenance

The inherent qualities of Arketique Solid Surfaces ensure the ultimate in easy care and renew ability. Its nonporous, solid composition makes it easy to live and work with for many years.

- \* Routine Care
- \* Preventing Heat and Other Damage
- \* Removing Stains and Fixing Scratches or Burns
- \* Renewing Arketique Solid Surfaces

## Routine Care

Routine daily care and maintenance of Arketique Solid Surfaces is easy. Use the following procedures as a guide to everyday care for Arketique Solid Surfaces:

- \* There are three types of countertop finishes: matt, satin and gloss.
  - \* Soapy water or ammonia-based cleaners will remove most dirt and stains from all types of finishes.
  - \* For more heavy soiling, a spray cleaner (such as Windex Clear Glass Cleaner with Degreaser can be used). After cleaning, remove all residues with clean rag and water and dry.
  - \* For fabrication marks, pen etc. – Acetone on a clean WHITE cloth may be used.
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## Preventing Heat and Other Damage

Although Arketique Solid Surfaces are quite resistant to heat, you should always use a hot pad or a trivet with rubber feet to protect Arketique. Hot pans, as well as some heat-generating appliances like frying pans or electric cooking pots, can damage the surface if a hot pad or trivet is not used.

In most cases, Arketique can be repaired if it is accidentally damaged. However, be sure to follow these guidelines to prevent any permanent damage to Arketique.

- \* Avoid exposing Arketique to strong chemicals, such as paint removers, oven cleaners, etc. If contact occurs, quickly flush the surface with water.
- \* Do not cut directly on Arketique countertops.

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## Removing Stains and Fixing Scratches or Burns

Nicks, scratches and cuts are inevitable with any high-use product, including Arketique. But because Arketique is solid all the way through, it is easy to renew to its original appearance as described below.

Minor damage, including scratches, general or chemical stains, scorches or burns, and minor impact marks, can be repaired on-site with a light abrasive cleanser and a product such as a Scotch-Brite\* pad. For heavier damage, light sanding may be necessary. The following steps should be followed:

- \* Identify the extent of the damage and ascertain whether a minor repair will solve the problem. You may want to consult with your supplier of Arketique.
- \* If the damage is minor, try to repair it with an abrasive cleanser or a product such as a Scotch-Brite\* pad.
- \* If the above step is unsuccessful, hand-sand with 400-grit wet and dry paper. To minimize dust, wet the surface before starting.
- \* If this is unsuccessful, use an electric sander and heavier-grit paper. Always make provisions to control dust.
- \* If this, too, is unsuccessful, you may need to consult a professional for other repair options. In this case, contact your supplier of Arketique for assistance.

\*Scotch-Brite is a trademark of the 3M Company.